

E-01345A-05-0816



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ORIGINAL
ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 55087

Date: 9/6/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Venus

Villamagan

Account Name: Venus Villamagan

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ **Zip:** [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

9/6/06 Docket No. E-01345A-05-0816

Ms. Villamagan called to voice her opinion about the increase in rates that the commission granted APS. She currently also opposes to any other rate hikes. She feels that APS employees should take a pay cut and see how they would feel.

End of Complaint

Arizona Corporation Commission

DOCKETED

SEP 14 2006

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

9/6/06 Docket No. E-01345A-05-0816

I told Ms. Villamagan that her comments regarding the rate increase will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. I appreciated her comments and the interest taken on the proposed rate increase. CLOSED.

End of Comments

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Date Completed: 9/12/2006

Opinion No. 2006 - 55087

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AZ CORP COMMISSION
DOCUMENT CONTROL

FILE IN E-01345A-05-0816

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55260

Date: 9/14/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Diane

Ward

Account Name: Diane or Dawn Ward

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Florence

CBR:

State: AZ Zip: 85232

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Customer called to say that her charges on her electric bill are way to high and out of control. She says that all these fees should not be necessary for her to get and keep electric service. She wanted her voice added as opinion to the Arizona Public Service Company rate case.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

I thanked the customer for calling and advised her that I would write up her comments for the record and have a copy placed in the docket. E-01345A-05-0816. CLOSED.

End of Comments

Date Completed: 9/14/2006

Opinion No. 2006 - 55260

FILE IN E-01345A-05-0816

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55261

Date: 9/14/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Mark

Smith

Account Name: Mark Smith

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Casa Grande

CBR:

State: AZ Zip: 85222

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Customer called to say that he thinks that the Commission should not allow the utility company (APS) to have a PPFA charged passed onto the customer. He feels that the stockholders from APS should pay this. He realized that this was already approved, but asked if I could add this to the pending APS rate increase docket.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

I thanked the customer for calling and told him that I would write up his opinion and have it placed in the APS rate docket. He thanked me for my time. (E-01345A-05-0816). CLOSED.

End of Comments

Date Completed: 9/14/2006

Opinion No. 2006 - 55261

FILE IN E-01345A-05-0816

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55219

Date: 9/12/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Kenneth

Miller

Account Name: [REDACTED]

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City:

Anthem

CBR:

State:

AZ

Zip: 85086

is:

Utility Company: Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

CUSTOMER ORIGINALLY SENT THE COMMISSION AN E-MAIL ABOUT THE FOLLOWING, BUT WHEN OPENING THE E-MAIL THE FORM WAS BLANK. I E-MAILED THE CUSTOMER TO CALL ME. CUSTOMER DID AND SAID THE FOLLOWING:

He does not think its fair that the customer has to always pay for APS' huge construction projects and transmission plants, that is why is against the company's proposed 21% rate hike. He wants the Commission strongly look at this issue.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

09/12/06-I thanked the customer for contacting the Commission and advised that I would write up his comments for the record and place a copy of them in the docket. He thanked me. E-01345A-05-0816. CLOSED.

End of Comments

Date Completed: 9/12/2006

Opinion No. 2006 - 55219